



REFERRAL PROGRAM

FRIEND-TO-FRIEND

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WHAT IS IT

We want to advocate our existing happy residents to shout about their great experience of staying on-campus by inviting their new friends, siblings or relatives to choose on-campus accommodation as their first choice.

WHO CAN REFER

A REFERRER:

- Must be an active resident, currently staying in either Waterfront Residence/Sun-U Residence/Sun-U Apartment; AND
- Has been staying with us for a minimum of SIX(6) months; AND
- Must be a self-paid resident (not under any form of sponsorship/scholarship/loan support); AND
- Must not be under the status of serving one-month termination notice upon making a referral.

WHO CAN BE REFERRED

The NEW FRIEND (Referral):

- must be an active student or newly enrolled student from Sunway College/ University, Le Cordon Bleu and Monash University Malaysia only; AND
- Is new and never stayed with us before; OR stayed with us before but checked-out to off-campus accommodation; AND
- Must be a self-paid student (not under any form of sponsorship/scholarship/loan support)

WHICH RESIDENCE TO REFER

A REFERRER (Active Resident) from any on-campus accommodation can refer their NEW FRIEND (Referral) to stay at:

- Waterfront Residence (WR)
- Sun-U Residence (SUR)

Note:

Waterfront Residence is formerly known as Sunway Monash Residence.

SEG Residence is rebranded as Sunway House Residence

FRIEND-TO-FRIEND

WHAT'S THE REWARD

- The REFERRER (Active Resident) will receive a RM100 reward in the form of rental rebate for every successful referral.
- The NEW FRIEND (Referral) will also receive a RM100 reward in the form of rental rebate on their first rental payment upon successful verification.
- A REFERRER (Active Resident) can only refer up to FIVE(5) x NEW FRIEND (Referral) in ONE(1) calendar year (January - December).

HOW TO REFER AND BE A REFERRAL

- The NEW FRIEND (Referral) has to fill in details of his/her REFERRER (Active Resident) and the promotion code at the Promotion section in the Residence Application Form.
- The format of promotion code (to be filled in Residence Application Form): -

F2F - <Referrer's Full Name / Referrer's Residence>

Example:

PROMOTIONS	
Kindly indicate the name of promotion(s) that you wish to enjoy: -	Approved by (For office use only): -
F2F - David Anderson / SMR	

- The NEW FRIEND (Referral) submits the Residence Application Form (duly filled) along with the payment of Application Fee.
- The NEW FRIEND (Referral) will receive a Confirmation Letter/Letter of Offer via email and the reward will be reflected on the said letter upon successful verification.
- Please read and understand all the attached Terms and Conditions before participating in this referral scheme.

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TERMS & CONDITIONS

By participating in this scheme, all parties shall be deemed to have read, understood and agreed to be bound by all Terms and Conditions stated herein.

GENERAL INFORMATION

- Both REFERRER and NEW FRIEND who meet all the "Eligibility" criteria may receive their "Reward" for every "Qualified Referral" (all terms in quotes are to be understood as defined below).
- Both the REFERRER and NEW FRIEND mutually agree that he/she has given prior consent to provide contact information to each other upon application, and REFERRER is genuine in inviting NEW FRIEND(S) to stay in.
- Sunway House Residence reserves the rights to amend any terms and conditions at its absolute discretion without prior notice.
- Sunway House Residence reserves the rights to reject any Residence Application Forms which are found incomplete, or with false information disclosed.

ELIGIBILITY

- This scheme is open to Sunway Education Group, Le Cordon Bleu, Monash University Malaysia students ONLY.
- REFERRER (Active Resident) must fulfill all the criteria listed under section "Who Can Refer" on Page 1 of this document AND cannot refer him/herself as NEW FRIEND (Referral).
- REFERRER (Active Resident) may be on Holding Fee status while making a referral but this scheme may have restrictions on applying in conjunction with any other promotions. Kindly refer to each promotion's terms and conditions accordingly.
- NEW FRIEND (Referral) must fulfill all the criteria listed under section "Who Can Be Referred" on Page 1 of this document.
- Each NEW FRIEND (Referral) can only be referred by ONE(1) REFERRER (Active Resident) only.

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TERMS & CONDITIONS CONT'

REWARD

- The REFERRER (Active Resident) shall receive ONE (1) reward in the form of a rental rebate amounting to RM100 for EACH "Qualified Referral".
- A maximum of FIVE (5) rewards worth RM100 each may be earned by one REFERRER (Active Resident) in ONE(1) calendar year. Any additional or subsequent "Qualified Referral" made by a REFERRER (Active Resident) will not be considered and thus not be entitled to the Reward unless otherwise approved by the Management.

QUALIFIED REFERRAL

A "Qualified Referral" means that all of the following conditions are met:

- A NEW FRIEND (Referral) has submitted the duly filled Residence Application Form with Application Fee;
- A NEW FRIEND (Referral) has indicated all necessary details of the REFERRER (Active Resident) under the Promotion section in the Residence Application Form;
- A NEW FRIEND (Referral) has checked-in to the respective Residence and remitted all the initial payments (i.e. deposits and 1st quarter's rental);
- Both REFERRER (Active Resident) and NEW FRIEND (Referral) meet all eligibility criteria.

VERIFICATION

Rewards are subject to verification. The REFERRER (Active Resident) may be required to be physically present on the day of the NEW FRIEND (Referral) checks-in to respective Residence, should the Management team need further verification.

Note:

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SEG Residence is rebranded as Sunway House Student Residences